Issue	Answer
Reservations can be made/modified up to 1 hour in advance	
Modifications/Cancellations can be made up to 1 hour before scheduled entry	
There is NO Cancellation Fee.	All Reservations include a 2$ nonrefundable 'convenience fee'.
IAH/HOU Garages: Customers enters with a ticket, by default the system will charge the TICKET rate.	Proceed to the 'Need Help' Lane.
Reservation not Opening the Gate on Exit?	Proceed to the 'Need Help' Lane
If customer enters with QR and overstays their initial Reservation.	Customer will be charged overstay @ Reservation Rate
Rates	
AB Garage	
• Normal	$16 per Day ($18 for first day)
• Weekend / Leisure	$10 per Day ($12 for first day)
• Valet (A and B)	$28 per day ($30 for first day)
Terminal C Garage	
• Normal	$18 per Day ($20 for first day)
• Weekend / Leisure	$14 per Day ($16 for first day)
• Valet	$30 per day ($32 for first day)
JFK ecopark ***(promo codes work here)***	
• Uncovered	$7 per day ($9 for first day)
• Covered	$9 per day ($11 for first day)
Will Clayton ecopark ***(promo codes work here)***	
• Covered	$8 per day ($10 for first day)
HOU Garages	
• Normal	$16 per Day ($18 for first day)
• Weekend / Leisure	$10 per Day ($12 for first day)
• Valet	$28 per day ($30 for first day)
HOU ecopark	
• Uncovered	$10 per Day ($12 for first day)